

## ***Stock cleaning conditions KAVO B.V.***

### **Stock cleaning conditions**

1. The returned goods\* must be purchased directly from KAVO B.V
2. Only goods on the KAVO B V approved returned list will be processed and credited. Other non-KAVO goods will be destroyed immediately and not be credited.
3. Non-saleable goods, “goods out of production” , “on request” , “while stocks last” and “replaced by” cannot be returned.
4. Goods packaged with labels other than KAVO cannot be returned.
5. Packages with a broken seal and/or non-sealed packages cannot be returned.
6. Only products supplied within the last 2 years can be returned.
7. The maximum return quantity within a single reference can't exceed more than 20% of the total purchase quantity in 2 years.
8. Packaging must not be damaged and there should be no evidence of installation of the product.
9. A covering order must be placed to the same or higher value of the goods to be “cleansed”.
10. Products returned and accepted will be credited at the current net price, minus handling costs.
11. The maximum charge for stock cleaning will not exceed 2% of the annual turnover.
12. Transport is at customers cost.
13. When requiring a stock cleanse, the customer is agreeing to our stock cleansing terms and conditions.
14. Regarding all other matters, the general terms and conditions of KAVO B V will apply.

### **Conditions return to KAVO B.V.**

1. The outside of all packaged units (cartons or Pallets) must display the following :-
  - Item List
  - Customer Name, Address and location
  - Quantity per item with Kavo number.
2. In every package unit, KAVO articles must stacked heavy to light, in order to avoid damage to the KAVO packaging.

\*“Goods” means the package and product.