

Warranty or warranty with consequential damage?

**IMPORTANT: In no case the vehicle should be repaired and damaged parts (and related parts which can have effect on the cause) may not be removed or modified (including cleaning). KAVO may reject the claim if these terms & conditions will not be followed.**

Warranty with consequential damage: product is damaged and caused consequential damage

Warranty: Product is damaged without consequential damage (making noise, too short, too long, doesn't fit)

Fill in the warranty form completely and send it to KAVO

Please inform KAVO directly (i.e. within 8 working days);  
aftersales@kavoparts.com

Did you fill in the warranty form and send it back to KAVO?

Yes

No

Please fill in the warranty form and send it back to KAVO a.s.a.p.

Estimated value less than € 1500,-

Estimated value higher than € 1500,-

KAVO will hand over the claim to its insurance company. They will contact an independent expert to investigate the claim and give its comments. The claim will be granted or declined according to the outcome of the report

**Option 1:**  
KAVO-product will be forwarded to KAVO and will be sent to their supplier for research. The result from the research will be imperative and it will be supported by a technical report.

**Option 2:**  
Client chooses to hire an independent expert acting upon instructions from KAVO. The decision of the expert will be imperative. If the claim will be assigned, KAVO will take care of all costs. If the claim will be declined, all costs (costs expert) which are made during research, will have to be paid to KAVO.